

[NAME]  
[ADDRESS 1]  
[ADDRESS 2]  
[POST CODE]



[Date] [Month] [Year]

## Great news! London's fastest 100% full fibre broadband is coming to your neighbourhood

Dear Resident,

Community Fibre is bringing **100% full fibre broadband** to your building. This means you will soon have access to speeds of up to **1 Gbps (1,000 Mbps)** and in some areas up to **3 Gbps (3,000 Mbps)**!

Hounslow Council is working with a range of suppliers to bring full fibre broadband to the borough and you are under no obligation to take up the service.

### Why choose Community Fibre?

- Unlike most providers we've built our own dedicated **fibre optic network** with the most advanced technology available to bring **100% full fibre broadband** right to your home
- We offer some of the most competitive prices you'll find across all our broadband packages, which range from 50 Mbps – 3 Gbps
- Our prices remain the same throughout the full term of our contracts and we offer **FREE installation** and **setup** worth **£250**

Our engineers will soon begin work on your estate to install all the main cables and equipment required for you to have access to 100% full fibre broadband, if you choose to. However, in the meantime, if you have any questions about the work taking place, please feel free to get in touch below.

**Community Fibre. Better internet for everyone.**

Visit [communityfibre.co.uk](https://communityfibre.co.uk) or call **0800 082 0770** today



**REGISTER  
YOUR INTEREST**

We'll let you know as soon as you have access to our **100% full fibre broadband**

1. Visit [communityfibre.co.uk](https://communityfibre.co.uk)
2. Enter and check your postcode
3. Register your interest by completing the form



**Community Fibre**  
better internet for everyone



### **COVID-19 update:**

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In these unprecedented times, the Government has confirmed that broadband providers like Community Fibre are an essential service. The Government wants us to, and we are proud to keep working hard for the community so that everyone can be connected to better broadband.

Our work ensures that key workers, vulnerable people and the whole community can continue to benefit from 100% full fibre broadband.

#### **All Community Fibre engineers work within strict COVID-19 guidelines:**

- We post calling cards 24 hours before work begins in your area
- All our engineers wear a mask, a pair of protective gloves and thoroughly sanitise their hands
- We follow the Government guidelines on social distancing, remaining two metres away (3 steps) from residents. If you need to leave your home, our engineers will move to a safe distance. If you require engineers to move further away, please just ask them to stand back.

Our engineers must display or carry photo identity badges at all times. Under no circumstances should you allow anyone to enter your home unless you believe the person is genuine.

**In any case of doubt, please contact Community Fibre on Freephone 0800 082 0770**

Best wishes,

**The Community Fibre team**

**Community Fibre. Better internet for everyone.**

Visit [communityfibre.co.uk](https://communityfibre.co.uk) or call **0800 082 0770** today